



## **Repair and Warranty Procedures for Products from**

<b>AP Plastics</b>	<b>2</b>
<b>Colorvir</b>	<b>2</b>
<b>DeVappa</b>	<b>2</b>
<b>Dunco</b>	<b>3</b>
<b>Jobo</b>	<b>3</b>
<b>Kinderman</b>	<b>4</b>
<b>LPL</b>	<b>4</b>
<b>Phenix</b>	<b>5</b>
<b>Rockland</b>	<b>5</b>

Please note:

**This repair and warranty information is only applicable to products directly imported by Firstcall Photographic Limited.**

**For information on warranty and repair for all other products please refer to the manufacturer's website.**



<b>Within Warranty Repair Procedures</b> (Product breaks within a year of purchase)	<b>Outside Warranty Repair Procedures</b> (Product has been bought over a year ago)
Item will be replaced	



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<b>Within Warranty Repair Procedures</b> (Product breaks within a year of purchase)	<b>Outside Warranty Repair Procedures</b> (Product has been bought over a year ago)
<p>Item will be collected and returned to our service Department at</p> <p>Northern Photo Electronic Services            38 Town Street            Farsley            PUDSEY            West Yorkshire            LS28 5LD</p> <p>Telephone: 01132 559680            Contact: Mr Terry Robinson</p>	<ul style="list-style-type: none"> <li>• Spare parts are available, some from stock;</li> <li>• Spare parts not held on stock can be obtained from manufacturers sources</li> <li>• Quote upon application - <b>spare part number required</b></li> </ul>



<b>Within Warranty Repair Procedures</b> (Product breaks within a year of purchase)	<b>Outside Warranty Repair Procedures</b> (Product has been bought over a year ago)
Item will be collected and returned to manufacturer in Germany	Spare parts can be obtained from the manufacturer



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<b>Within Warranty Repair Procedures</b> (Product breaks within a year of purchase)	<b>Outside Warranty Repair Procedures</b> (Product has been bought over a year ago)
Item will be replaced	Repairs are charged at £50 flat rate



Rockland

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Item will be replaced	

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